FOR CRS HISTORY

CENTRAL REFERENCE CONCEPT & ORGANIZATION

FACTORS AFFECTING OCR DEVELOPMENT & OPERATIONS

COLLECTION AND PROCUREMENT

REQUIREMENTS COORDINATION

LIAISON SERVICES

BASIC DOCUMENT SERVICES

INFORMATION PROCESSING AND RETRIEVAL

CENTRAL REFERENCE SERVICES

CUSTOMER SUPPORT AND RELATIONS

COMMUNITY SUPPORT AND RELATIONS

FOREIGN DOCUMENT DIVISION IN OCR

SYSTEMS DEVELOPMENT AND MACHINE SUPPORT

PROBLEMS OF ORGANIZATION AND ADMINISTRATION

SPECIAL SURVEYS OF CRS MANAGEMENT AND ORGANIZATION

TOPICS FOR OCR HISTORY

TOPICS	SUB-TOPICS	COMPONENTS INVOLVED
1. CENTRAL REFERENCE CONCEPT & ORGANIZATION	Missions & Functions as of 1953 Organization Manpower Budget Centralized Services Concept Register Concept	Office of D/OCR P.M.S. All Operating Components
2. FACTORS AFFECTING OCR DEVELOPMENT & OPERATIONS	A) Internal Policies & Requirements	All OCR Components
	B) Other U.S. Gov. Agencies' Actions & Needs	
7	C) International Conditions of Intelligence Interest	
3. COLLECTION & PROCUREMENT	A) Procurement of Books, Publications & periodicals	AB/CIA Library
	B) Collection of Intelligence From IAC & Non-IAC Agencies	Liaison Division s

IMPLEMENTING ACTIVITIES

SUBJECTS INVOLVED

1. All OCR Components

2. Biographic Intelligence Program-BR
Special Intelligence Program - SR
Industrial Installations Program - IR
Publications Procurement Program - AB/Ly.
Photo/Film Programs - GR
CIA Library Programs - Lib.
Indexing, Storage & Retrieval
Programs - DD,LY,MD, Registers
Dissemination Programs - LD, LY., DD
Exploitation of U.S.Gov. - LCD
Sources
Exploitation Internatil.
Conferences & Trade Fairs - LCD
ADP, EDP, Systems Design - MD

Those pertaining to developments, Modifications or changes in the planning and implementation of Office concepts, purpose and mission.

Reorganizations, Five-Year Plans, Budget Narratives, Establishment of New Activities, etc.

- A) Cold War Period Priority on
 Sov-Bloc
 Impact of New Tech. Collection
 Programs (U-2, Satellites,etc.)
 Shift from Basic Coverage to
 Emphasis on Current Intel.
 Information Explosion
 - B) Establishment of DIA
 Gov.-wide Pressures to automate, computerize, etc.
 Budget Restrictions & Economy
 Drives
 - C) Emergence of New Nations, new areas to cover Crises - Korea, Cuba, Guatemala, Santo Domingo, Vietnam, etc. Emergence of Comm. China as Threat.

 Publications Procurement Program Inter-Library Loan Program Domestic Acquisitions Procurement of CHICOM Publications
Problems re CIA-STATE Management
of P.P. Program
Merging of Pubs. & Maps Procurement Programs

Liaison Collection from Outside Agencies Locating and collecting Intelligence and Information in Outside Agencies to satisfy CIA Requesters

TOPICS FOR OCR HISTORY

TOPICS
SUB-TOPICS
COMPONENTS INVOLVED

3. COLLECTION & PROCUREMENT (C) Collection of Intelligence (Continued)
Information from U.S. Gov. Officials in Wash. Area

D) Collection of Still & Motion Picture Photography

GR

REQUIREMENTS COORDINATION A) Central Facility for Inter and Intra Agency Coordination of Collection Requirements LD

IMPLEMENTING ACTIVITIES

SUBJECTS INVOLVED

Agency Overt Collection Program Established in LCD C) Collection Sources, Techniques & Methods involved in collecting Intel. Info. from U.S.Gov. Officials traveling abroad etc. Product published in CR-A,B or C Series of Agency Info. Reports, disseminated throughout Community as service of common concern. Coordination with other Agency & Community collection activities. Customer needs & requirements Program results in responding to needs Exploitation of Internat'l Conferences, Trade Fairs & East West Exchanges 25X1A8b Transfer of Activity to

PHOTOS: Grahpics Coordinator Program
State/INR/NY Office (Lowy)
Centralized Service for Procurement from Other Agencies

D) Administration of Graphics Coordinator Program & State INR/NY
Activity. 25X1
Photo Exchange Programs with
Extraction of Still Photos from
Motion Picture Film
Personality Photos in Support of
Biographic Intelligence

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Procurement from TV Networds
& Motion Picture Organs. FOIAb3b1

Project FOIAb3b1

Tokyo Film Procurement Comm.

Procurement from Other Gov.

Agencies

G rowth of Films and Videotape as
Sources of Intel. Info.

Joint Exploitation of
TV by selected-area Monitoring
Photo & Film contribution to Intel.
(Ops., Production, Training etc.)

4. A Centralized Service in LD for Coordinating Requirements and Assigning Field Collection Action on appropriate CIA or Other Collection Facilities. The Requirements Directive (RD)
System - Intra & Inter Agency Conordination.
Joint Study Group Report
Establishment of Central Requirements Registry in OCR
Problems & Solutions

	TOPICS	SUB-TOPICS	COMPONENTS INVOLVED
4.	REQUIREMENTS COORDINATION (Continued)	B) Coordination of World- wide Procurement Require- ments for Foreign Publi- cations for CIA & other U.S. Gov. Agencies	AB/LIB
		C) Coordination of Photo, Motion Picture & Video- tape Requirements	GR
5. LIAISON SERVICES	LIAISON SERVICES	A) Accredited Liaison in U.S. Gov. Agencies & Assistance to other U.S. Gov. Representatives in Conducting Liaison with CIA Personnal.	LCD
		B) Principal Channel for: 1) Obtaining Info. & Services from other Agencies in support of CIA Intel. & Research Ops; 2) Coordinat- ing other Agencies' Requests for CIA Intel., Info. and Action.	LCD
		C) Administration of Agency Briefing & Debriefing Programs.	LCD

IMPLEMENTING ACTIVITIES

SUBJECTS INVOLVED

4. Acquisition Branch Coordination of Requirements for Procurement of Foreign Publications for the U.S. Gov. through the Facilities of the U.S. Foreign Service.

Methods & Techniques (Accession Lists, Requirements-Solicitation etc.) for Establishing requirements for procurement action, avoiding duplication.

Evaluations of Effectiveness of coordinating activities Improvements in methods & procedures Intra & Inter Agency Committees

Intra & Inter Agency Committees relating to coordination

Graphics Register Coordination of Development of CIA and USIB Collection Requirements for Ground Photography, Motion Pictures and Videotape. Intra & Inter Agency Coordination Methods and Procedures &
 their Effectiveness
Protection of Commercial Sources'
 Single Agency(CIA) Contact as
 Service of Common Concern

- 5. General Liaison Services Program
- A) Significance of Liaison Function Role in Negotiating & Establishing Relationships, Agreements, and Arrangements with Outside Agencies for Conduct of Support

General Liaison Services Program

B) Arranging for Access to Non-USIB
Officials for Information ref.
Travel & Contacts Abroad
Negotiating SAC & ACIC Receipt
of Targeting Info. from CIA
Arranging Liaison Contact Clearances Inter-Agencywise

General Liaison Services Program

C) Origin & Development of Agency's Program for Debriefing and Briefing Ambassadors, Foreign Service Officers and Military Attaches en route to or from Foreign Duty

	TOPICS	SUB-TOPICS	COMPONENTS INVOLVED
5.	LIAISON SERVICES (Continued)	D) CIA Library Liaison with Library of Congress	CIA Librarian
6.	BASIC DOCUMENT SERVICES	A) Centralized Document Service	DD, LIB, LD, BR, SR, GR, IR
	·	B) Centralized Dissemination Service	LD & LIB, DD, SR
7•	INFORMATION PROCESSING & RETRIEVAL	A) Analysis, Indexing of Documents, Photos & Films	BR, IR, GR, SR, LIB, DD, MD
		B) Document & Information Retrieval	£4: ££1
8.	CENTRAL REFERENCE SER- VICES	A) Coordinated "All Source" Document and Information Reference Services	LIB, LD, BR, SR, IR, GR, MD Back-Up

IMPLEMENTING ACTIVITIES

SUBJECTS INVOLVED

- CIA Librarian as Liaison Officer between Agency & Library of Congress
- Arrangements for Use of Library
 Of Congress Facilities by CIA
 Personnel
 Agreements re Specific Support
 Scope & Effectiveness of Relationship

GR for Photo/Films
IR for Industrial Coverage
BR for Biographic Intelligence
SR for Special

LD/LIB Dissemination Program Prior Establishment DD DD Program

7. DD. and the Registers! Programs
MD (ADP & EDP Support)
Library Program

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Receipt, Control, Distribution, Storage & Copy Services Support Relationship to Register Concept Problems, Solutions, Improvements Document Delivery System

OCR's Role in Development, Establishment and "Executive Agent" Administration of Bissemination Policies and Procedures Responsibilities for Coordinating & Determining Release to U.S. Agencies, Contractors, Academic Community & Foreign Govs.

Methods & Techniques - and their Effectiveness - Modifications & Improvements

The Intellofax System
Search Techniques - Machine Listings
Balance - Input vs. Output
Problems, Accomplishments, Improvements
Relationship to Central Reference
Concept

8. Library Services
Biographic Services
Graphic Services
Special Register Services
Foreign Installations Services
Liaison Services

Register Concept
Specialized Information Files
Centralization of Comprehensive
(All Source) Reference Services
Effectiveness of Respones to
Agency & Community Needs
Flexibility in Planning & modifications to Meet Current
Requirements

TOPICS		SUB-TOPICS	COMPONENTS INVOLVED	
9.	CUSTOMER SUPPORT & RELATIONS	A) Nature, Scope & Effectiveness of OCR Customer Relations B) Support to Research & Production C) Support to Operations & Training	BR, GR, SR, IR, LD, LIB., DD, MD	
10.	COMMUNITY SUPPORT & RELATIONS	A) Nature, Scope & Effectiveness of Support re USIB, Non-USIB & Academic World B) Services of Common Concern C) Nature & Effectiveness of Inter=Agency Relationships D) Operating Methods, Procedures & Arrangements E) Problems & Solutions	BR, GR, SR, IR, LD, LIB., DD, MD	

IMPLEMENTING ACTIVITIES

9. BR for Biographic Intelligence GR for Photo/Films IR for Industrial Coverage SR for Special Library Services LD for General Liaison Services MD Services

SUBJECTS INVOLVED

Customer Analysts' Files VS OCR System OCR/Customer Coordinating Methods & Procedures OCR Responses to Changing Customer Requirements Scope & Effectiveness of Support to Customers Post-Mortems on Lessons Learned Establishment of Branch Libraries Support to NPIC Contributions to World Crises Requirements GR Support to Program

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10. Inter-Agency Committees (CODIB, etc.)
Publications Procurements Program
Grafipics Coordinator Program
Biographic Intelligence Program
GR Photo/Film Procurement Programs
General Liaison Services (USIB &
Non-USIB)
Collection from U.S. Gov.Officials
CIA LIB. Programs (Lib. of Congress
etc.)
SR-NSA Programs
MD & DD Relations re Indexing, Dissemination & Info. Processing Fields

Scope & Effectiveness of Support/Relations with other Agencies (USIB & Non-USIB) Support/Relations with Academic World Inter-Agency Relations/Coordination in Information Processing Field CODIB, AHIP, SKIPS, COINS etc.. DCI-SEC/DEF Negotiations re Responsibility for Biographic & Industrial coverage & availability of Memos of Conversation to CIA Exchange with DIA of Reports prepared under Contract Inter-Agency Liaison OCR External Gov. Projects Services of Common Concern Bio. Intel. - OCR & State Pubs. Proc. & Graphics Coord. Programs Exploitation of U.S.Gov. Officials

	TOPICS		SUB-TOPICS	COMPONENTS INVOLVED
11.	FOREIGN DOCUMENTS DIVISION IN OCR	A) B) C)	Transfer to OCR Operations in OCR FOIAb3b1	FDD, Acq.BR./Lib.
12.	SYSTEMS DEVELOPMENT & MACHINE SUPPORT	A)	Origins (The "Getting Started" Period)	MD, Library, DD, BR, SR, IR, GR
		В)	Evolution & Development (Meeting the New Challenges)	ध- ध

IMPLEMENTING ACTIVITIES

SUBJECTS INVOLVED

11. FDD Program Acq. Br. of Library FOIAb3b1

FOIAb3b1

Background/Rationale of FDD Transfer to OCR Aca. Br. Transfer to FDD & Return to OCR

Significant Activities & Developments while in OCR

Termination of FDD/OCR Automatic Language Processing (ALP) Experiment Effects of FDD Interlude on OCR, FDD & Customers

- 12. MD Programs Library, DD & Registers' Indexing/Retrieval Responsibilities Various OCR Work Groups, Committees etc.
- A) Initial MD "Memory" Function (Maintain Indexes of Documents & Provide Service) IBM Punch Card & Equipment System Expansion of Reference Service Needs to include Information as well as Document Processing & Retrieval Increasing Volume of Material to be Processed & Retrieved
- B) Customer Requirements for Quicker & more Comprehensive All Source Response Need for More Versatile System & Equip-OCR Encouragement of R&D by Industry as well as In-House design of Prototype Equipment (Photostat Expediter, Xerox, etc.) Pioneering by OCR The Intellofax System Minicard, Microfilm Equipment Development of Index Codes Mechanical Translation Project ALPAC (Automatic Language Processing Advisory Comm.) Project 375 (Improvement of Information Handling) Project CHIVE Facimile Transmission - LDX COINS

	TOPICS	SUB-TOPICS	COMPONENTS INVOLVED
12.	SYSTEMS DEVELOPMENT & MACHINE SUPPORT (Continued)	C) Accomplishments (From ADP to the Computer)	MD, Library, ØD BR, SR, IR, GR
13.	PROBLEMS OF ORGANIZATION & ADMINISTRATION	A) OCR Organization	All OCR Components
		B) OCR Administration	H U
14.	SPECIAL SURVEYS OF OCR MANAGEMENT & ORGANIZATION	A) In House Surveys B) Surveys by Outside Organizations	All OCR Components

IMPLEMENTING ACTIVITIES

SUBJECTS INVOLVED

- 12. MD Programs
 Library, DD & Registers'
 Indexing/Retrieval
 Responsibilities
 Various OCR Work Groups,
 Committees etc.
- C) OCR Contributions to Information Processing:
 ISC, Intellofax, DARE, etc.
 Machine Support Programs (NIS Gazeteers,
 DDP, etc.)
 OCR Role in Inter-Agency Information Processing Activities: CODIB, SCIPS, etc.
 Services of Common Concern
 CHIVE Concept
 The Computer in OCR
 OCR Flexibility to Change & to Devise Ways
 & Means to Meet New Requirements within
 its Capabilities and Assets Available
 Budgetary Limitations on Manpower & Hardware as it affects meeting New Demands
 Problems Intra & Inter Agency -
- 13. Office of AD/OCR
 Operations Staff
 Administrative Staff
 OCR Divisions
- A) Review of Mission & Functions
 Organizational Changes , Reorganizations
 On Duty Strengths as affecting Office
 Capabilities
 New Functions & Work Loads Absorbed
 Document Systems Group
- B) Personnel Management in OCR
 OCR Career Service Board
 Career Service Development (rotations etc)
 Recruitment
 Personnel Attrition Causes & Effect
 Budget Planning
 Budget & Manpower Reductions
 Management Review for Economy
 Cost Reductions Programs
 Long Range Planning
 Overtime & its Control

14. N.A.

- A.) Survey & Report IG Surveys
- B) Clarke Committee Report Hoover Commission Report Library Consultants' Report Joint Study Group Report Knox Panel Survey